

# MAUI Resources



## DISASTER RECOVERY

### The Federal Emergency Management Agency (FEMA)

Assistance to those who lost their homes & other disaster-caused needs for childcare, medical expenses, clean-up.

**FEMA Central Hub:** University of Hawaii Maui, 310 W. Kaahumanu Ave., Kahului; every day from 8 a.m. to 7 p.m.

**FEMA Helpline:** **1-800-621-3362**, 24 hours, 7 days a week (711 available)

**Apply:** [disasterassistance.gov](https://disasterassistance.gov)

### American Red Cross (shelter)

**Maui County Office:** **808-244-0051**

**Find a Shelter:** [redcross.org/shelters](https://redcross.org/shelters)

**Contact and locate loved ones:** [rdcrss.org/contactlovedones](https://rdcrss.org/contactlovedones)

### Maui United Way

**Social Services hotline:** call **211** or 95 Mahalani St #24, Wailuku, HI



## FINANCES

### Unemployment

**State of Hawai'i:** **808-984-8400** or schedule phone appt: [labor.hawaii.gov/ui/ui-claims-maui](https://labor.hawaii.gov/ui/ui-claims-maui) Maui residents who have lost their jobs can apply for unemployment insurance online: [huiclaims.hawaii.gov](https://huiclaims.hawaii.gov).

**Federal Government:** **808-270-5777** or 110 'Ala'ihī St, Suite 209, Kahului, HI 96732. For individuals who may not qualify for state unemployment insurance: [oui.doleta.gov/unemploy/disaster.asp](https://oui.doleta.gov/unemploy/disaster.asp).

### Social Security Admin.

**Maui County Social Security Office:** **855-572-4863** or Suite 125, 2200 Main Street, Wailuku

### Hawaii DHS: Benefit, Employment & Support Services Division (BESSD)

Agency that oversees financial assistance programs like General Assistance (GA) and Temporary Assistance for Needy Families (TANF).

**BESSD:** [humanservices.hawaii.gov/bessd](https://humanservices.hawaii.gov/bessd)

**Apply:** [pais.dhs.hawaii.gov/PAIS](https://pais.dhs.hawaii.gov/PAIS)

### Medicaid

Medicaid assists with health insurance to qualifying individuals and families.

**Apply:** [medical.mybenefits.hawaii.gov](https://medical.mybenefits.hawaii.gov)

**Contact:** Malama I Ke Ola - **808-871-7772**, for more information about Medicaid eligibility screening.



## LEGAL

### Hawaii Bar Association

**Disaster Legal hotline:** The Hawaii State Bar Association will be hosting a **FREE** legal hotline to provide legal anyone affected by the Maui wildfires. Attorneys will be available to answer questions regarding document replacement, insurance claims process, landlord-tenant matters and other issues.

**Tuesday, August 15 and August 22 from 9 a.m. to 5 p.m.**

**Wednesday, August 16 and August 23 from 9 a.m. to 5 p.m.**

**Thursday, August 17 and August 24 from 9 a.m. to 5 p.m.**

**Contact:** **888-533-2773**



## HOUSING

### Hawaii Housing Finance and Development Corporation (HHFDC)

Assistance if you have been displaced or have been left houseless because of the wildfires. After applying, an HHFDC representative will try to connect you with the landlord of an available unit that meets your needs. A listing of available inventory will be posted daily. If you are in need, please contact the homeowners directly.

**Apply:** [dbedt.hawaii.gov/hhfdc](https://dbedt.hawaii.gov/hhfdc)

**Contact:** **808-587-0469** or [hhfdcfirereliefhousing@hawaii.gov](mailto:hhfdcfirereliefhousing@hawaii.gov)

<b>AirBnB housing</b>	Up to 30-day <b>FREE</b> stay for those in need of housing (currently available for up to 1,000 people), which is available to <b>all</b> regardless of Legal Status or Citizenship. <b>Contact:</b> On August 15 (and ongoing), locate the AirBnB table at the War Memorial Complex Center ( <i>in-person only</i> ), where volunteers (wearing visible AirBnB shirts) can assist you.
<b>Maui Economic Opportunity (MEO), Inc.</b>	Assistance for Maui residents displaced by Maui Fires to obtain transitional housing. <b>Apply:</b> <a href="http://meoinc.org/programs-services/community-services/housing-assistance">meoinc.org/programs-services/community-services/housing-assistance</a> <b>Contact:</b> 808-249-2970 or <a href="mailto:rap@meoinc.org">rap@meoinc.org</a>
<b>Modest needs</b>	<b>Housing Grants:</b> 844-667-3776, <a href="mailto:doiqualify@modestneeds.org">doiqualify@modestneeds.org</a> or <a href="mailto:questions@modestneeds.org">questions@modestneeds.org</a>
<b>Native Hawaiians</b>	<b>Department of Hawaiian Homelands:</b> 808-760-5120 or <a href="http://dhhl.hawaii.gov">dhhl.hawaii.gov</a> 655 Kaunualii St., Ste. 1, Wailuku, HI, 96793 <b>Council for Native Hawaiian Advancement:</b> 808-596-8155 or <a href="mailto:DHHL@hawaiiancouncil.org">DHHL@hawaiiancouncil.org</a> <b>Kūpuna Rental Subsidy Program:</b> <a href="http://hawaiiancouncil.org/kupuna">hawaiiancouncil.org/kupuna</a>



## TRANSPORTATION

<b>Maui Economic Opportunity (MEO), Inc.</b>	MEO buses will offer transports – at no cost to riders – for medical appointments for those impacted by the fires and sheltering at the South Maui Community Park Gymnasium and Mayor Hannibal Tavares Community Center in Pukalani. <b>The reservation-only service begins Wednesday and will operate daily, from 8 a.m. to 5 p.m. Reservations can be made from 8 a.m. to 4 p.m. weekdays at 808-877-7651.</b> For all other transportation needs, riders can use The Maui Bus.
<b>Maui County Office on Aging</b>	Offers assisted transportation programs for seniors; call for eligibility. <b>Contact:</b> 808-270-7774



## MEDICAL

<b>Kaiser Permanente members</b>	<p><b>Appointments:</b> Book at <a href="http://kp.org">kp.org</a> or contact: 833-833-3333 (TTY: 711) Monday to Friday, 8 a.m. to 5 p.m.</p> <p><b>Medications:</b> Order most refills online through <a href="http://kp.org">kp.org</a>, or contact: 808-643-7979 (TTY: 711)</p> <p><b>Durable Medical Equipment:</b> Contact DME office: 808-432-5692 to request replacement equipment</p> <p><b>Behavioral Health:</b> 808-432-7600</p> <p><b>Replacement glasses or contacts:</b> Call 1-866-424-7908, leave message w/ name, phone, &amp; medical record#.</p> <p><b>Replacement Insurance Cards:</b> 1-800-966-5955 to request a replacement membership card. Membership cards can be mailed to the Maui Lani clinic; clinic staff will notify members when their new card is available for pickup.</p> <p><b>Financial Assistance:</b> 808-432-7940</p> <p><b>Social Services:</b> 888-719-9996</p>
<b>Mental health care</b>	<p><b>Maui Community Mental Health Center:</b> Assistance with crisis mental health services to those experiencing emotional or psychological distress. <b>Contact:</b> 808-984-2150 or email <a href="mailto:mauiwellness@doh.hawaii.gov">mauiwellness@doh.hawaii.gov</a></p> <p><b>After hours contact:</b> Hawai'i CARES 808-832-3100, 1-800-753-6879, or call/text/chat 988.</p> <p><b>Disaster Distress Helpline (DDH):</b> Offers trained counselors available 24/7. Individuals can call or text DDH for themselves or on behalf of a loved one at 1-800-985-5990 or <a href="http://samhsa.gov/find-help/disaster-distress-helpline">samhsa.gov/find-help/disaster-distress-helpline</a></p>



## MISCELLANEOUS

<b>Replacement documents</b>	<p><b>Maui Motor Vehicle &amp; Licensing Offices:</b> <a href="http://mauicounty.gov/1328/Motor-Vehicle-Licensing">mauicounty.gov/1328/Motor-Vehicle-Licensing</a> <i>*There is a shuttle running to the DMV running from shelters.</i></p> <p><b>State of Hawaii, Department of Health:</b> <a href="http://health.hawaii.gov/vitalrecords">health.hawaii.gov/vitalrecords</a></p> <p><b>Maui Vital Records hotline:</b> 808-586-4602, Monday to Friday from 7:45 a.m. to 4:30 p.m., or <a href="mailto:DOH.MauiVR@doh.hawaii.gov">DOH.MauiVR@doh.hawaii.gov</a></p> <p><b>Order:</b> <a href="http://vitrec.ehawaii.gov">vitrec.ehawaii.gov</a></p> <p><b>Department of Veteran's Affairs:</b> 1-800-827-1000 or 1-800-829-4833 (TDD/TTY)</p> <p><b>Maui County Social Security Office:</b> 855-572-4863 or Suite 125, 2200 Main Street, Wailuku</p>
------------------------------	--